

From: [REDACTED]
To: [Commissioner](#)
Subject: John McPherson submission to NRG Inquiry
Date: Friday, 31 August 2018 3:17:47 PM
Attachments: [NGR Correspondence.zip](#)

As a member of the QRail Accessibility Reference Group (ARG) I have been involved with the NGR process since it was first presented to the ARG. It has been a lamentable journey. It clearly demonstrated the arrogance and ineptitude of the Newman government, the culture of risk aversion and opacity in TMR, and the impotence of QRail.

The Newman government:

- * Was more concerned with eliminating guards from trains than ensuring non discriminatory boarding and alighting practices.
- * Seemed ignorant of the DSAPT or DDA and so insisted on an unlawful design.

The Palaszczuk government:

- * Ignored the ARG until it understood that it had a legal problem.
- * Will only address the non compliance in the NGR rather than the critical issue of guard location mid train rather than last carriage.

TMR:

- * Cared little for established QRail assisted boarding and alighting practices.
- * Refused to consult the disability sector prior to procurement.
- * Had little or no understanding of the DDA or DSAPT.
- * Did not advise government that the proposed design was unlawful.

QRail:

- * Failed to assert itself against the looming disaster or engage its ARG in advocating against an obviously flawed product.

I attach for your reference correspondence between the QRail ARG and various Ministers, TMR and QRail staff.

John McPherson